

## DAY 1 - SUNDAY 26 NOVEMBER 2017 - WORKSHOPS

11.00am	Registration Open			
1.00pm - 2.30pm	Workshop 1 Room: Meeting Room 5	Workshop 2 Room: Meeting Room 6	Workshop 3 Room: Meeting Room 7	In house Events Managers SIG Room: Meeting Room 4
	AV 101 - The basics of Audio Visual for PCO's	Emotional Intelligence. What is It and How Do You Get It?	Design Thinking	
2.30pm - 3.00pm	Afternoon Tea			
3.00pm – 4.30pm	Workshop 4 Room: Meeting Room 5	Workshop 5 Room: Meeting Room 6	Workshop 6 Room: Meeting Room 7	Owner/Directors SIG Room: Meeting Room 4
	Critical Path Management for Conferences	Making Change: Choosing Opportunity Over Fear	Speed Pitching	
4.30pm – 6.30pm	Welcome Function in the Exhibition Area – Arena 2			

## DAY 2 – MONDAY 27 NOVEMBER 2017

7.30am	Registration Open		
8.45am – 10.30am	Plenary Session – Arena 1 Master of Ceremonies - Warwick Merry		
8.45am – 9.10am	Official Welcome		
9.10am – 9.55am	The Future Is Better Than You Think  Future Crunch (Dr Angus Hervey and Tane Hunter)	Sponsored by OVATIONS	
9.55am – 10.30am	Global Industry Update  Jan Tonkin IAPCO President		
10.30am - 11.00am	Morning Tea in the Exhibition Area – Arena 2		
11.00am - 12.30pm	Session 1: Protect Yourself Room: Arena 1 Chair:	Session 2: Business Growth Room: Central Room A Chair:	
11.00am - 11.30am	It's Your Reputation – Don't Risk It!	- Working with EAs – A Panel Discussion	
11.30am - 12.00pm	Assessing Your Event – An Insurance Update		
12.00pm – 12.30pm	Data Security and Digital Privacy	Getting the Business Breakthrough You Need	

12.30pm – 1.30pm	Lunch in the Exhibition Area - Arena 2		
1.30pm – 3.00pm	Session 3: Spread the Word Room: Arena 1 Chair:	Session 4: Industry Outlook Room: Central Room A Chair:	
1.30pm – 2.00pm	Personalisation Vs Segmentation		
2.00pm – 2.30pm	What's Your Communication Plan?  Conference Industry Trends and Challenges: A Fishbot Conversation		
2.30pm – 3.00pm	Mastering Google Analytics		
3.00pm - 3.30pm	Afternoon Tea in the Exhibition Area - Arena 2		
3.30pm – 5.00pm	Plenary Session - Arena 1		
3.30pm – 3.45pm	Energiser	Sponsored by Be Challenged	
3.45pm – 4.15pm	Meaning Makers  Phill Nosworthy Speaker, Author, Founder Switch Inc	Sponsored by OVATIONS	
4.15pm – 5.00pm	Mind Power – Mind People  Anthony Laye Keynote Speaker & Mentalist		
5.30pm - 7.30pm	Offsite Networking Function - Sea World	Sponsored by Gold Coast  SEA WORLD  VILLACE ROADSHOW HENRIF PARKS CONTREDICTS A LYENTS	

## DAY 3 – TUESDAY 28 NOVEMBER 2017

8.00am	Registration Open		
8.30am – 10.15am	Plenary Session – Arena 1 Master of Ceremonies - Warwick Merry		
8.35am - 9.15am	Life on A Wire Peter Davidson	Sponsored by Spoakers & Entertainers	
9.15am – 10.15am	The Top Technology Trends Transforming the Events and Tradeshow In Corbin Ball CSP, CMP, DES, MS Corbin Ball & Co, Meeting Technology Headquarters	ndustries and What It Means For You!  Sponsored by  100% PURE NEW ZEALAND Numbers August 100% PURE NEW ZEALAND	
10.15am - 11.00am	Morning Tea in the Exhibition Area – Arena 2		
11.00am - 12.30pm	Session 5: Disruption & Technology Room: Arena 1 Chair:	Session 6: Working with Venues Room: Central Room A Chair:	
11.00am – 12.30pm	Meet the Disruptors! Technology Overview and Panel Discussion	10 Things I Hate About You – A Campfire Session	
12.30pm – 2.00pm	Lunch in the Exhibition Area - Arena 2		
2.00pm – 4.00pm	Plenary Session - Arena 1		
2.00pm – 2.20pm	Energiser	Sponsored by  Be Challenged	

2.20pm – 2.50pm	The Art of Building Great Teams Lisa McInnes Smith Lisa Speaks!	
2.50pm – 3.20pm	Technology that Changes Mindsets  Abdullahi Alim 2017 WA Young Australian of the Year	Sponsored by Speakers & Entertainers
3.20pm – 4.00pm	Leadership Matters Peter Baines OAM	Sponsored by THAILAND CONVINTION & EXHIBITION BUREAU
4.00pm – 4.30pm	Official Close	

<u>Disclaimer</u>: Please note, this program is subject to change without notice.