PCOA CONFERENCE

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9TH ANNUAL PCOA CONFERENCE AND EXHIBITION 2016

Connect | Collaborate | Differentiate

27 - 29 NOVEMBER 2016

BRISBANE CONVENTION & EXHIBITION CENTRE

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9th Annual PCOA Conference and Exhibition

27 – 29 November 2016 Brisbane Convention & Exhibition Centre

DAY 1 – SUNDAY 27 NOVEMBER 2016 - WORKSHOPS

11.00am	Registration Open, Boulevard Auditorium Foyer			
1.00pm - 2.30pm	Workshop 1 Room: B1	Workshop 2 Room: B2	Workshop 3 Room: B3	In house Events Managers SIG Room: A2
	The Rules of the Game for Business Success in China	Becoming Pressure Proof	Killer Content Marketing & Digital Strategies for PCOs	
	Leonie McKeon China-educated Strategist	Michael Licenblat CEO Bounce Back Fast	Adam Franklin Marketing Manager Blue Wire Media	
	Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Industry Suppliers	Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations, Industry Suppliers	Recommended for PCOs, Association Event Managers, Independent Meeting Planners	
2.30pm - 3.00pm	Afternoon Tea - Boulevard Foyer			
3.00pm – 4.30pm	Workshop 4 Room: B1	Workshop 5 Room: B2	Workshop 6 Room: B3	Owner/Directors SIG Room: A2
	Case Study: Building a Conference Budget	Leadership Edge - Building your Leadership Mindset and Capability	What Sponsors Want and Where to Find Them	
	Mike Pickford Executive Director ASN Events	Sonia McDonald CEO & Founder Leadership HQ	Julian Moore Director Strategic Membership Solutions	
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4.30pm – 6.30pm	Welcome Function in the Exhibition Area			

DAY 2 – MONDAY 28 NOVEMBER 2016

7.30am	Registration Open - Boulevard Auditorium Foyer	
8.45am – 10.30am	Plenary Session - Boulevard Auditorium Master of Ceremonies - Warwick Merry	
8.45am - 9.00am	Conference Opening Video Message from The Honourable Steven Ciobo MP Minister for Trade, Tourism and Investment	
9.00am – 9.10am	Message from the PCOA President Barry Neame President, Professional Conference Organisers Association	
9.10am - 9.45am	An Aviation Update - Air New Zealand Jenni Martin Senior Manager, Sales & Operations AU, Air New Zealand	
9.45am – 10.30am	The Future of Conferences Gihan Perera Futurist, First Step	Sponsored by
10.30am - 11.00am	Morning Tea in the Exhibition Area	
11.00am - 12.30pm	Session 1: Marketing Room: Boulevard Auditorium Chair: Mike Pickford	Session 2: Associations Room: B1 & B2 Chair: Mary Sparksman
11.00am - 11.30am	ROI on Social Media for Events Yvonne Adele Managing Director, Yvonne Adele Management Recommended for PCOs, Independent Meeting Planners	How to Better Leverage Membership from your Events Belinda Moore Director, Strategic Membership Solutions Recommended for Association Event Managers
11.30am - 12.00pm	The Value of an Integrated Marketing Approach for Events Jane Clark Owner, Vie Marketing	The Worst Sponsorship Ever – A Study in What Not To Do Julian Moore Director, Strategic Membership Solutions
	Recommended for PCOs, Independent Meeting Planners	Recommended for Association Event Managers

DAY 2 cont.		
12.00pm – 12.30pm	Amplifying the Event - Making an Impact Beyond the Live Experience Felicity Zadro Founder & Managing Director, Zadro Communications Recommended for PCOs, Independent Meeting Planners	How to Engage Millennials - Getting Boards on Board with New Technology Omer Soker CEO, The Future of Associations Recommended for Association Event Managers
12.30pm – 1.30pm	Lunch in the Exhibition Area	
1.30pm – 3.00pm	Session 3: Case Studies Room: Boulevard Auditorium Chair: Anne-Marie Quinn	Session 4: Business Focus Room: B1 & B2 Chair: Alison Petrie
1.30pm – 2.00pm	Stemming the STEM decline: Entanglement & The World Science Festival Brisbane Professor Suzanne Miller CEO & Director, Queensland Museum Network Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations, Industry Suppliers	Risk Management and Indemnity for Your Conference David Turner Chief Consultant Risk Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations, Industry Suppliers
2.00pm – 2.30pm	World Parks Congress Suellen Holland Executive Manager, ICMS Australasia Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations, Industry Suppliers	Who is the Tiger? What is the Mountain? Understanding Chinese Negotiating Tactics – 'The Art of War' Leonie McKeon China-educated Strategist Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations, Industry Suppliers
2.30pm – 3.00pm	NZICC - An Unconventional Journey of Collaboration Callum Mallett GM Operations NZICC, New Zealand International Convention Centre Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations, Industry Suppliers	PCO Business Models: Yesterday – Today - Tomorrow Kristin Devitt, Managing Director, KDPR Paula Leishman, Managing Director, Leishman Associates Karen Sainsbury, Managing Director Sales & Development, HOT Events Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations, Industry Suppliers
3.00pm - 3.30pm	Afternoon Tea in the Exhibition Area	

DAY 2 cont.		
3.30pm – 5.00pm	Plenary Session - Boulevard Auditorium	
3.30pm – 4.00pm	The Collaborative Economy Natasha Doherty Partner, Deloitte Access Economics	
4.00pm – 4.30pm	Leading the Way Rob Redenbach	Sponsored by
4.30pm – 5.00pm	How to Create the Business of your Dreams Keith Abraham Founder, Passionate Performance Inc.	Sponsored by
5.30pm - 7.30pm	Offsite Networking Function – Howard Smith Wharves	HOWARD SMITH WHARVES Sponsored by EST. 1935

DAY 3 – TUESDAY 29	NOVEMBER 2016	
8.00am	Registration Open - Boulevard Auditorium Foyer	
9.00am – 10.30am	Plenary Session - Boulevard Auditorium	
9.00am – 9.30am	Digital Disruption and The Events Industry: How To Future Proof Your Business Bernadette Schwerdt Director, The Australian School of Copywriting	
9.30am – 10.00am	Future Engagement Models for Employers and Employees Trevor Vas Director, ATC Events	
10.00am – 10.30am	The 7 Principles of Profit Bruce Cotterill Professional Director, Interact Business Advisory Ltd Sponsored by	
10.30am - 11.00am	Morning Tea in the Exhibition Area	
11.00am – 12.30pm	Session 5: Event Technology Room: Boulevard Auditorium Chair: Karen Sainsbury	Session 6: Business Outlook Room: B1 & B2 Chair: Barry Neame
11.00am – 11.30am	How to get More Business from Linkedin Debbie Mayo-Smith Managing Director, SuccessIs Recommended for PCOs, Association Event Managers, Independent Meeting Planners	Interpreting Meeting Trends in 2017 Megan Isles Market Leader, Australia, American Express Meetings & Events Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations, Industry Suppliers

11.30am – 12.00pm	Leveraging Virtual Reality at Conferences & Events Stefan Pernar Managing Director, Virtual Reality Ventures Recommended for PCOs, Association Event Managers, Independent Meeting Planners	Occupancy Trends in Australia and New Zealand Influencing New Hotel Development Bryon Merzeo Consultant, Deloitte Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues, Destinations	
12.00pm – 12.30pm	What's New in Technical Production - Better Ways to Communicate Your Event Message Mario Valenti, Director, Haycom Barney Withers, Creative Director, Haycom Recommended for PCOs, Association Event Managers, Independent Meeting Planners	Increasing Delegate Accommodation Bookings = Increased Yield for Event Managers Mike Pickford, Executive Director, ASN Events Mary Sparksman, Managing Director, YRD Recommended for PCOs, Association Event Managers, Independent Meeting Planners, Venues	
12.30pm – 2.30pm	Lunch in the Exhibition Area (Lunch, Exhibitor Meetings and Exhibitor Passport Prize Draw) Sponsored by RAMADA.		
2.30pm – 4.30pm	Plenary Session - Boulevard Auditorium		
2.30pm – 3.00pm	How Important is it to be Different in this Industry? Panelists: Fiona Batten, General Manager Australia, cievents Sonya Edbrooke, CEO, Outlier Thinking Will Pitchforth, Managing Director, Katarzyna Group		
3.00pm – 3.30pm	Thriving and Surviving in Times of Change and Disruption in the Conference Dominic Thurbon Founder & Chief Creative Officer, Karrikins Group	ce Business	
3.30pm – 4.00pm	Overcoming Extreme Adversity Michael Crossland Company Director, Michael Crossland		
4.00pm – 4.30pm	Official Close and Prize Draw - Must be in the room to win		

<u>Disclaimer</u>: Please note, this program is subject to change without notice.